

ARGYLL AND BUTE HEALTH AND SOCIAL CARE PARTNERSHIP

Issue 3

March 2015

Communities at Heart of Integration

The core values of the Argyll and Bute Health and Social Care Partnership are to ensure compassion, respect, equality and fairness through a person centred approach.

We also want to continue to work closely with local communities, our staff and the third sector and we have a number of representatives from these groups involved in various committees and local partnerships. We have highlighted 2 of these representatives below.



Becs Barker - My current role is in managing Carr Gomm's 'Community Contacts'. Through this role I strive to support my team to offer impartial support and information on Self-directed Support across Argyll.

I recently completed the Integration Programme's 'Person-centred coaching' course which has helped me focus on the importance of looking after all of us as individuals including the people we support and care for, our colleagues and also ourselves. I was therefore delighted to be recently nominated as co-chair of the Integration Communications and Engagement Group.

I am passionate about promoting the contribution of the third sector in our communities, but more importantly, I am eager that we work towards breaking down organisational and sector boundaries with an aim of making use of all of our gifts and skills together - putting the communities and people we support at the centre of everything we do.



Duncan Martin - Duncan Martin is the elected Chair of the Argyll and Bute Public Partnership Forum (PPF). A PPF is a network of patients, carers, community groups, voluntary organisations and individuals who are interested in the development and design of local health and social care services

Through his role on the PPF Duncan is a member of the Community Health Partnership Committee (CHP) which oversees and provides governance for the CHP. As we move towards integration he is also heavily involved with the new

Partnership and is a member of the Shadow Integration Board. We asked him some questions about his various roles.

Why did you get involved in the PPF?

DM - The PPF has an essential role to play in listening to the people who use our services to help improve the delivery of these services. Also, if you look at my background there was really no choice. I find what I do interesting and challenging and I also enjoy translating NHS and management jargon into something approaching English.

Why did you want to get involved in the integration project?

DM - Its obvious, you cannot provide support to those who need it while separating healthcare from personal and social care. The philosophy is that the new structures should be built from the ground up and this requires the ideas of both frontline staff and the communities they serve so we need more of you to tell them how it is for you and how it should be.

WORKING TOGETHER WITH YOU

www.healthytogetherargyllandbute.org

Community and Staff Feedback From Drop in Events



As part of the ongoing integration communications and engagement plan a series of drop in events were held over the last few months for local communities and staff. These events were an essential part of the process of listening to the views of the public and staff about integration and provided an opportunity for them to ask any questions or raise any issues.

We felt that this newsletter was an ideal opportunity to briefly summarise some of the comments received and we have detailed them below under a range of headings.

Community Feedback

Practicalities - *IT systems, confidentiality, health & safety*

Staffing - *fear about cutting jobs, different terms and conditions*

Community/Staff engagement & involvement - *involve local people, regular feedback*

General - *cuts in services or funding, more detail of how it will work in practice, bureaucracy*

Organisational - *disruption to services due to long settling in period, accountability*

Integration Scheme - *need more public debate, please write in ordinary language*

Aims, visions and core values - *action more important than aims and values*

Staff Feedback

Staffing - *need joint policies/terms & conditions, concern for staff being deployed*

Co-location - *seen as great benefit for staff and service users, promotes joined up working*

Finance - *NHS and Council budgets different, fear integration will result in cost reductions*

Person-centred care - *must be our primary focus, continuity of care essential*

Integrated models - *more examples of integrated teams, shared rotas helpful*

Integrated systems - *joint IT systems/joint access, reduce amount of duplicated paperwork*

Third sector/independent sector - *closer working, housing associations have role to play*

Team leadership - *support to enable ground up approach, expectation to work longer hours*

Primary Care - *how will it fit into integration process, GPs need to be engaged*

Corporate image - *need decision now, single integrated logo?*

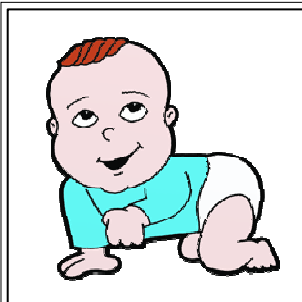
Caroline Cecil, Planning & Public Involvement Manager, would like to thank everyone for taking their time to share their views and ideas. She added that the feedback will be used to inform and shape how we progress the integration of services, support our staff and partnership through this change and achieve single team working to strengthen the delivery of person centre care.

A full copy of the feedback reports will be presented to the Integration Programme Board in April after which they will be published on the integration website. Copies can also be requested by emailing socialcare@argyll-bute.gov.uk or phoning 01546 605635.

We will be carrying out future engagement over the coming months and will publish the details of these in future editions of the newsletters.

Meet the Mathesons

The Meet the Mathesons feature is a fictional account of a family in Argyll and Bute and we are using it as a method of highlighting a 'typical' family and their interactions not only with each other but also with health and social care services. Please find the first instalment below and lookout for further updates from 'The Mathesons' in future editions.



Oliver's story - Hello I'm Oliver MacMillan. I was born in December 2017. My mum was only 17 and planning to go to university when she found out she was pregnant and she thought about not having me at all but she will tell you about that in a later edition. The main thing is I am here and my Granny Linda says I am 'the apple of her eye', which is daft because you can't get an apple in your eye! Grown-ups are funny, let me tell you about them.

First there is my mum and dad, Gemma Matheson and Graham MacMillan. They take great care of me but sometimes dad gets fed up and wants to mess around with his pals and do sports. I think I will like sports too.

Most of my family lives in Tarbert. There are my mum's parents, Granny Linda and Grandpa, who is called Jim Matheson. He goes out fishing on a big boat, it looks like good fun. I want to go with him but mum says I have to go to nursery first.

I have two uncles. Uncle Peter who works on the fishing boat with my Grandpa and Uncle James who reads books and stuff and goes to university just now.

There are also people called great grandparents as well. In Tarbert there is Peter Matheson. He's really old and sometimes he doesn't feel very well but we all love him. I call him 'Seannair' which means Grandpa in Gaelic. My other great grandparents live in Clydebank and we have to go in the car to see them and it's a long way. They are my Granny Sheena and my Papa who is called Alan Thomson.



Self - Directed Support Awareness Week

Self - Directed Support Awareness Week will be celebrated in style in Argyll. Community Contacts and MECOPP (Minority Ethnic Carers of People Project) are hosting get-togethers at Lochgilphead Parish Church Hall on Monday 30th March at 2pm and at Edward Street Community Centre, Dunoon at 2pm on Wednesday 1st April.

Everyone is welcome, especially people who have SDS or might in future, their friends and family, community groups and people who work with others to access SDS.

Mid Argyll folk have also got together with the support of Community Contacts to set up their very own 'SDS Blether Group'. Members come together on a monthly basis to offer each other mutual support on all aspects of directing your own support. The Group is informal and meets at the Parish Church Café in Lochgilphead on the last Wednesday of the month at 2pm (except this March when the meeting moves to Monday 30th). Everyone is welcome.

*All characters appearing in the above 'Meet the Mathesons' article are fictitious.
Any resemblance to real persons, living or dead, is purely coincidental.*

Next Edition



In the next edition of the newsletter we will have the latest instalment of our 'Meet the Matheson's feature where Gemma Matheson (Oliver's mum) will be writing a wee article of her own experiences.

We hope you find these features interesting and an innovative way of getting the message over and as usual any comments about this or any other article are more than welcome.

We are also looking for contributions for the newsletter so please feel free to drop us a line with any suggestions, comments or questions at:

SocialCareIntegration@argyll-bute.gov.uk

Community Blog

We have been using a whole range of methods of communicating with the public, staff and the Third Sector in order to keep everyone up to date with the latest developments with integration.

One of the methods that we have been using is a blog for staff which can be accessed through the intranet sites of both the Council and the NHS. We have been keen to roll this out through the introduction of a community blog on the integration website (website details at foot of this page) so that more and more people have access to this facility.

Our plan is for different representatives from the integration project to upload information on their role and what has been happening in their own particular area. We are hoping to have this community blog up and running very soon so please watch this space and as usual comments and feedback are more than welcome.

Integration Scheme

As we highlighted in our last newsletter the Integration Scheme is the legal document that has to be approved by Scottish Ministers which then gives us the legal right to set up a Health and Social Care Partnership.

The Scottish Government has now approved our Integration Scheme for formal submission and it will therefore be laid before Parliament for legislative approval which will allow the Integrated Joint Board to be legally established from that point. This will allow the Joint Board to start preparing itself to function as the Health and Social Care Partnership from April 2016.



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Email: SocialCareIntegration@argyll-bute.gov.uk

Phone: 01546 605635