

# ARGYLL AND BUTE HEALTH AND SOCIAL CARE PARTNERSHIP

Issue 1

November 2014

## Health and Social Care Integration

Welcome to our first newsletter about the integration of Health and Social Care in Argyll and Bute. This integration process aims to ensure that instead of Argyll and Bute Council and NHS Highland delivering certain services separately there will be a more co-ordinated approach to the delivery of services.

This approach was as a result of the Public Bodies (Joint Working) (Scotland) Act 2014 whereby Local Authorities and Health Boards were directed to merge health and social care services in the form of a Health and Social Care Partnership by April 2015.

There were two options: the Lead Agency Model and the Body Corporate Model. In Argyll and

Bute it was agreed that the Body Corporate Model was the best option. This model builds on our Health & Social Care Strategic Partnership, which currently directs the integrated work already taking place.

We already have Enhanced Community Care Teams, co-located Mental Health Teams and a range of integrated services including: Children's Services, Learning Disability, Occupational Therapy and Dementia.

The legislation therefore provides us with an opportunity to extend this good practice to every service, in every area, so that the services people receive are seamless and flexible enough to meet their needs.



## What is Included in the New Partnership?

NHS Highland and Argyll and Bute Council have agreed that the new Partnership should include all health services, including contracted services (those we buy

from Greater Glasgow & Clyde Health Board) and all Adult and Children & Families Social Work.

This means services for people of all ages are included. There are many

benefits to this approach but the most important thing is all services, for people of any age, will become seamless from the point of view of the person receiving them.

### Inside This Issue

Chief Officer, Health and Social Care  
Chair of the Integration Board **2**  
Vice Chair of the Integration Board **2**  
Conversation Cafes **3**  
Listening to unpaid carers **3**  
Forthcoming events **4**  
Ways to get in touch **4**

### Special Points of Interest

- Christina West is the newly appointed Chief Officer for Health and Social Care
- Councillor Douglas Philand is Chair of the Integration Board
- Robin Creelman is Vice Chair of the Integration Board
- Find out what's happening in your area and how to have your say!

WORKING TOGETHER WITH YOU

[www.healthytogetherargyllandbute.org](http://www.healthytogetherargyllandbute.org)

### Christina West, Chief Officer, Health & Social Care



Christina West is the newly appointed Chief Officer, Health and Social Care. In this new role she will be responsible to both the NHS Highland Board and Argyll and Bute Council for delivering high quality, integrated services across health and social care.

Christina is a graduate of the Institute of Technology, Dundee, where she gained an

Honours Degree in Nursing in 1991. She has specialised in a number of areas including Diabetes Nursing. Her most recent role has been Director of Operations for Argyll & Bute CHP.

Talking about her new role Christina said: "I am absolutely delighted to be appointed. I am looking forward to working with our health

and social care teams, the Integration Board and council officials to drive forward improvements for the people of Argyll and Bute. There is no doubt that we face a number of challenges, but I am really excited and can't wait to get started".

Christina's contact details are:  
[christina.west@nhs.net](mailto:christina.west@nhs.net)

### Cllr Douglas Philand, Chair of the Integration Board



Cllr Douglas Philand has been elected to a two year term of office as Chair of the Integration Board. The Board includes senior officers from NHS and the Council, Voluntary and Independent sectors, Trade Unions and public representatives.

Together they will steer the development of high quality efficient joined-up services for

people locally.

Cllr Philand is Depute Provost and the Council's Policy Lead for Adult Care. He lives locally and has extensive experience of working in the field of mental health.

Commenting Cllr Philand said: "I feel privileged to be Chair of the Integration Board.

Integration gives us

the opportunity to work in a more cohesive way, enhancing the care we deliver. At this challenging time in the public sector we have the opportunity to work in an innovative way, delivering high quality services to those who need them".

Cllr Philand's contact details are:  
[dougie.philand@argyll-bute.gov.uk](mailto:dougie.philand@argyll-bute.gov.uk)

### Robin Creelman, Vice Chair of the Integration Board



Robin Creelman has been a lay representative in the NHS since 2000. He joined NHS Highland Board as a Non Executive Member in 2011 and is Chair of Argyll & Bute CHP.

His key interests and areas of expertise are

in public involvement and the control and prevention of infection. It was whilst working in the Middle East that Robin witnessed health inequalities that sparked his interest in the NHS.

Robin has held a number of senior

positions and had varied business interests throughout his working life. He remains committed to high quality health care and full public involvement.

Robin's details are:  
[robin.creelman@nhs.net](mailto:robin.creelman@nhs.net)

## Your Opinion Matters

Health and social care integration is probably the biggest change since the NHS came into being in 1948. So it's crucial that people are well informed and can speak out and influence the way services develop.

The person receiving the service must always be at the centre of the process and it is their goals and their

needs/wishes that should shape the support they receive.

Localities are the 'engine room' of integration, driving forward changes that make services fit their needs, and we know these needs can be very different across Argyll and Bute.

It's essential that everyone who wants to

influence the changes to health and social care has a chance to do so. There will be a range of opportunities for the public to get information and to give their views, both on-line and in person.

Your voice matters - so tell us what you think! Contact us at:

**SocialCareIntegration**  
**@argyll-bute.gov.uk**



## Conversation Cafes



The Scottish Health Council are training VOICE Facilitators, people who

support Conversation Cafes in their area.

10 facilitators were trained in September and a further training course is planned for November.

The facilitators can

both give information and support people to ask questions and express their views.

The first Conversation Café, held in Tighnabruich, attracted 42 members of the public and the coffee and cake was as plentiful as the conversation.

So, look out for a Conversation Café in your area and come

along for coffee, cake and a blether.

If you would like to become a VOICE Facilitator please email us at:

**SocialCareIntegration**  
**@argyll-bute.gov.uk**



**Cabinet Secretary, Alex Neil, speaking in June 2014 said: "We must do more to listen to and promote the voices of our patients, those we care for and their families, to be heard in a much clearer and stronger way".**

## Carers' Network Conference 2014

The annual Carers' Network Conference was held in September. Catherine Paterson, Chair of the Network and Pat Trehan, Joint Project Officer for Integration discussed the latest integration developments

Pat explained that carers will definitely be listened to during the integration

process. She added that all areas are required to evidence to the Scottish Government that they have involved service users and carers in the planning of their integrated services.

Pat also offered to visit all the local Carers' Centres so more carers could ask questions and

make comments.

75 carers attended the conference, gathering excellent information and, during the afternoon, enjoying several taster activities and an innovative session on positive self-talk, delivered through comedy and song.



## Next Edition

If you would like to receive this newsletter directly by post, email or in an alternative format/language please contact us at:

[SocialCareIntegration@argyll-bute.gov.uk](mailto:SocialCareIntegration@argyll-bute.gov.uk)

### New Integration Website

[www.healthytogetherargyllandbute.org](http://www.healthytogetherargyllandbute.org)

In our next issue we will outline the progress of our Integration Scheme - a programme of work that we have to submit to the Scottish Government by February 2015, in order to get authorisation to legally form a Health and Social Care Partnership.

We also have to produce a Three Year Strategic Plan, 2015 to 2018, that will outline how the Health and Social Care Partnership will provide services to the people of Argyll and Bute. Before we begin that work we need to get clear guidance from the Scottish Government and we need to listen to local people, to be sure we are planning to deliver the things they want and need.

## Integration Information Drop in Events

Location	Date	Time
Lochgilphead - Community Centre	24th November	9am-noon
Lochgilphead - Reception, Mid Argyll Hospital	24th November	1pm-4pm
Oban - Conference Room, Oban Fire Station	25th November	9am-noon
Oban - Reception, Lorn & Islands Hospital	25th November	1pm-4pm
Mull - Conference Room, Community Hospital	28th November	1pm-4pm
Dunoon - Queens Hall	02nd December	9am-noon
Dunoon - Reception, Cowal Community Hospital	02nd December	1pm-4pm
Helensburgh - Reception, Jeanie Deans Unit	03rd December	9am-noon
Helensburgh - Reception, Jeanie Deans Unit	03rd December	1pm-4pm
Rothesay - Eaglesham House, Mount Pleasant Road	05th December	9am-noon
Rothesay - Waiting Room, Victoria Hospital	05th December	1pm-4pm
Islay - Islay Hospital	17th December	9am-noon
Islay - Servicepoint, Jamieson Street, Bowmore	17th December	1pm-4pm
Campbeltown - Community Education Centre	18th December	9am-noon
Campbeltown - Seminar Room, Hospital	18th December	1pm-4pm

*All the above drop in events are open to staff and the public, if you are unable to attend or would like more information about integration then please contact us at:*  
***[SocialCareIntegration@argyll-bute.gov.uk](mailto:SocialCareIntegration@argyll-bute.gov.uk)***