

ARGYLL AND BUTE HEALTH AND SOCIAL CARE PARTNERSHIP

Issue 5

September 2015

Integration Joint Board

Who's Who on the Integration Joint Board



The first formal meeting of the Integration Joint Board (IJB) in Argyll and Bute was held on Tuesday 18th August 2015. The formation of the IJB was a key element in the legislation introduced by the Scottish Government and is another essential step in the overall integration project. From 1st April 2016 the IJB will formally take over responsibility for health and social care service planning and delivery.

The Scottish Government legislation also laid out that the membership of the IJB should include equal participation from NHS Highland and Argyll and Bute Council to ensure joint decision making and accountability.



The IJB also has a range of other members representing various stakeholder groups across Argyll and Bute including staff, third sector, service users and independent sector.

Who's Who on the Integration Joint Board

In each edition we will be introducing one of the new members of the Integration Joint Board and this month the spotlight is on Heather Grier, one of the patient and carer representatives, who was appointed following an open recruitment and selection process. Heather is a business consultant by profession but has been volunteering alongside colleagues in health for the last 8 years. She is also a member of the Cowal Health and Care Forum.



Heather says: "I first became involved in health in 2007 when there was a change to the out of hours provision at my local surgery. I have to admit that this triggered my commitment to ensuring the voice of the public is heard loud and clear. As a member of the public and a service user I was not happy about the way the process had been carried out and nor were most of the other patients. I suppose I could say I became hooked to ensure future processes were carried out in an accountable and transparent way. This meant becoming more involved in 'working' with the professionals so that I could understand their difficulties but they could also receive feedback from the public and take that input into consideration when deciding on change.

Over the years I have been co-chair of the Cowal 24/7 Review Group, the later implementation group as well as involved in the Reshaping Care for Older People (RCOP) communications group and co-chair of Cowal Locality RCOP group. I also set up a patient participation group at my local GP Practice. These roles have been challenging at times but rewarding too with much progress made in building greater understanding between the public, service users and carers and those making policy in the public sector, particularly health and social care.

I am passionate about informing, communicating and engaging with the public, whether carers or service users, and ensuring their views are heard and they are given feedback on their ideas and suggestions. I will undertake my role as a member of the IJB with the diligence it requires and I have already been engaging and visiting many groups and individuals and will continue to do so as we move forward with integration. If you would like to contact me please email me at haglochfyne@aol.com".

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Consultation Launched on Strategic Plan

In July and August Argyll and Bute Health and Social Care Partnership widely distributed a leaflet which provided information about the integration of services and also an Outline Strategic Plan which described how the Partnership will address the challenges of our ageing population, the increase in chronic diseases such as diabetes and the difficulties in staff recruitment - all of this within the context of an extremely challenging financial outlook.

All this means that we need to radically transform the way we provide health and social care across Argyll and Bute through focussing our new Partnership services on the prevention of ill health and anticipatory care with a truly person centred focussed approach.

We have received lots of feedback on the Outline Strategic Plan and the current report outlining this feedback is available on our website under the Latest News section. We would like to thank everyone who commented on this plan as this has greatly assisted us in the development of the full 3 Year Strategic Plan.

We are now at the stage of beginning the formal consultation with staff, the public, the Third Sector, Independent Sector and other local stakeholders on our final 3 Year Strategic Plan. This will run from September until the end of November. Electronic copies of the plan are available from our website (details at foot of page) or you can email your request to us at: socialcareintegration@argyll-bute.gov.uk. Hard copies will also be available on request.

As part of the consultation process we will be holding a series of events across Argyll and Bute to give you an opportunity to be fully involved in shaping and delivering services in your localities and to raise any issues. Details of these events will be widely publicised nearer the time.

Scottish Care Playing Key Role in Integration



Scottish Care representatives, Anne Austin and Susan Spicer, are working closely with Argyll and Bute Health and Social Care Partnership in order to build on earlier joint work and help strengthen the Partnership.

Anne and Susan job-share their role in Scottish Care and they both help facilitate engagement with independent providers of health and social care in Argyll and Bute. They work with adult care services, including care homes, and care at home services and they both ensure that the independent sector is represented by Scottish Care at all levels of the Partnership including locality groups. They also work closely with local providers to encourage them to be more involved in strategic and locality planning and also help facilitate innovative joint delivery of services.

Through Scottish Care they provide regular updates on a wide range of local and national developments and hold regular local meetings to bring providers together.

If anyone would like further information on their role or providers would like further information on all the work that is going on at the moment then feel free to drop them an email.

susan.spicer@scottishcare.org / anne.austin@scottishcare.org

Meet the Mathesons

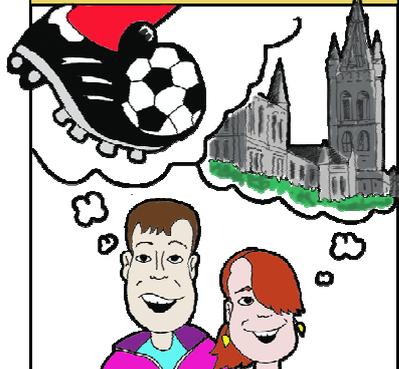
The Meet the Mathesons feature is a fictional account of a family in Argyll and Bute and we are using it as a method of highlighting a 'typical' family and their interactions not only with each other but also with health and social care services. Please find the third instalment below and lookout for further updates from 'The Mathesons' in future editions.

Graham's Story



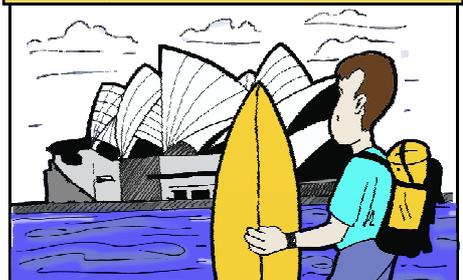
Everything has changed so fast, I'm not sure how it all happened.

I was having a laugh with my mates, playing football, in the shinty team and all that and going out with Gemma



It was just fun, nothing serious, we knew she was going to university, everybody knew, her mum never stopped talking about it

I thought I might go backpacking in Australia, be a lifeguard, and go surfing. Or go to London and work in a bar.



Anywhere is better than Scotland, there's nothing to do here, well, that's what I think.

Now I have a flat, a baby and Gemma, who gets fed up with me every time I want to have a bit of fun. I'm only 20 and I'm stuck in Tarbert forever.



I'll never get to see anywhere else. I can't even find a job, well, I didn't pay much attention at school, I was only interested in sport and messing about, being one of the boys.

Me and Gemma do argue a lot and the neighbours are dead nosy, they called Social work about us.



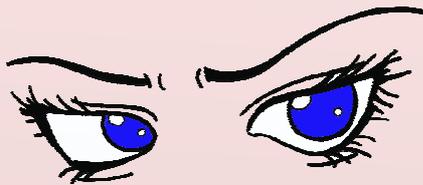
but that all got sorted out by Carol, the 'named person'. She's nice but Gemma sees her more than I do.

We've been sent to relationship counselling. It's more for women, not my sort of thing, you have to talk about how you feel.



Well, mostly I just feel like I want to escape, but I can't say that in front of Gemma, can I?

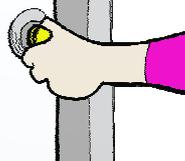
Linda would be really annoyed if Gemma told her anything like that.



She blames me for Gemma getting pregnant, but it was a mistake we both made, it's not my fault.

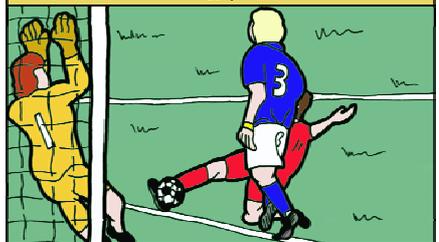
I'm going to talk to the community education people, maybe it's not too late for me to get something useful into my head and...

COMMUNITY EDUCATION



Find a way out of here. I want to be like a celebrity or a top footballer

Don't get me wrong - Gemma is okay and Oliver is a great kid, but I don't want to be stuck here my whole life,



I want to go to exciting places and have fun. I've never been down south to England and I just have to see Man U play, best team ever!

All characters appearing in the above 'Meet the Mathesons' article are fictitious. Any resemblance to real persons, living or dead, is purely coincidental.

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Third Sector Organisations Merging

Two Argyll and Bute organisations have joined forces to strengthen the voice of the Third Sector in the region, with another expected to join soon. Argyll Voluntary Action and Islay and Jura CVS have merged to become Argyll TSI (Argyll and Bute Third Sector Interface), with ABSEN (Argyll and Bute Social Enterprise Network) expected to join after ironing out the small print.

Chief Executive of the new organisation, Glenn Heritage, said: “The Third Sector, which used to be known as the Voluntary and Community Sectors, has become increasingly important in recent years. Today, Third Sector organisations work closely with the public and private sectors and are a vital part of delivering services, especially to the more vulnerable people in our communities, as well as acting as an important conduit for communication.

By coming together like this, we are able to streamline our work and strengthen the voice of our communities within structures such as Community Planning and when talking to the Scottish Government.

Our role is to inform, involve and empower our Third Sector and our communities.”

Paul Houlden, Independent Chair of the TSI Steering Group said: “I am delighted that after many months of discussion we have a new organisation which is the Third Sector Interface for Argyll and Bute.

We are in the final stages of putting in place a new Board of Trustees. An independent panel has been appointed and selection interviews have recently been held. This will create a strong and enlarged Board for the TSI going forward.

The new TSI looks forward to supporting Argyll’s Third Sector and volunteers under the new structure and to strengthening relationships across all sectors.”

Capturing Health and Social Care Stories on Film

Partners in Argyll and Bute have been involved in making films about health and social care. It is hoped these will help to explain what the integration of services means and bring some of the key messages to life. The films can be shown in places in the community such as hospital waiting rooms but in the meantime they are available on a new website called: www.argyllandbutecommunity.tv

Some of the films show services that are available to enable people to continue to lead active lives in their own communities as they get older. Examples of this include strength and balance classes for older people, a photography club for people with dementia and a lunch club that provides company to people who might find it difficult to get out and about.

If you have a film that you would like uploaded onto the website please contact alison.mcgrory@nhs.net

If you would like to receive this newsletter directly by post, email or in an alternative format/language please contact us at:

*Email: SocialCareIntegration@argyll-bute.gov.uk
Phone: 01546 605635*